

Moving Tips



With moving day approaching, it's time to get your Shaw services ready for your change of address.

Before you move

Tell us if anything's changing. If you're moving to a bigger house or need to add services, give us a heads-up. In many cases, you'll be eligible for a great offer.

Don't forget your Shaw equipment:

- ▶ TV boxes such as your Shaw Gateway Whole Home HDPVR may be hiding in your electrical room or basement
- ▶ Internet and phone modems may be out of sight in a drawer, cabinet or closet

Label your Shaw equipment:

- ▶ Place labels on cable cords so you'll remember where they go
- ▶ Coil cables in labelled ziplock bags and tape them to corresponding equipment

Take special care of your TV and other electronics:

- ▶ Consider purchasing bubble wrap and/or special boxes for electronics at a moving supply store
- ▶ Don't forget to remove Blu-ray discs, DVDs or CDs from your equipment
- ▶ Pack the larger pieces on the bottom, fill the gaps with packing material and put smaller pieces on top

Return any equipment you don't need to a Shaw retail location and keep a receipt for your records.

Take special note of when your Shaw installation is going to take place at your new home:

- ▶ If your installation day is the same day as move day, we suggest bringing all boxes related to your install in your car with you (just in case the moving truck takes longer to get to your new home)
- ▶ Label any boxes you'll need on installation day accordingly (TVs, computers, TV cables & remotes, etc.)

Note: If you're moving into a newly built home, let us know so that we can plan enough time for the installation. New homes can take a bit longer.

On installation day

Our installer will call you on the day of your installation to confirm your time.

Unpack your equipment and place it where you'd like it connected; make sure these areas are easily accessible for the installer.

Make sure you're home when the installer arrives. If you won't be available, please make sure a representative 18 years of age or older is present to authorize the installation and sign the agreement on your behalf.

After your installation

Make sure your payment information is up to date. It's important to update your online banking information with any new Shaw account information.

Get to know the FREE Shaw Go WiFi hotspots in your new neighbourhood. www.shaw.ca/wifi

Enjoy immediate access to the hottest new release movies and thousands of free TV shows with Shaw On Demand. Press the On Demand button on your Shaw remote to get started.

Access your favourite shows on your mobile devices and tablets with Shaw Go apps.

- ▶ Stream live TV anywhere, anytime
- ▶ Catch up on TV shows you may have missed while moving
- ▶ Learn more about Shaw Go apps at www.shaw.ca/television/shaw-go



Visit shaw.ca/moving for more information.