

# 2-year ValuePlan Agreement | Internet and TV

Customer Name: \_\_\_\_\_

Service Address\*: \_\_\_\_\_

\*Must include Street, City/Town, Province, Postal Code.

Expected Install Date: \_\_\_\_\_ Agreement Expiry Date: \_\_\_\_\_

Effective Date: \_\_\_\_\_

## Thank-you for signing up for Shaw's 2-year ValuePlan for Internet and Television

As part of this agreement, Shaw will provide you with a complimentary rental of new or refurbished TV Equipment for connection of up to 3 TVs for a term of 24 months, as requested. A minimum service level of Personal TV and Internet 15 (or equivalent services) is required to be maintained for the 24 month term. Television and Internet are provided as the base services under this agreement. Any additional add-ons, plans, channels, rental equipment or other services may be changed at the customer's discretion and will be charged in addition to the monthly fees for the base services. Details on these services can be found at [shaw.ca](http://shaw.ca).

## Early Cancellation

If you cancel or suspend your Shaw services or you change your subscription for Shaw services below the minimum service level, you will be immediately charged an early cancellation fee calculated based on: (i) \$20 per month plus applicable taxes for every month (or partial month) remaining under the term of this agreement; and (ii) the value of the promotional Visa Prepaid Card you have selected multiplied by the number of months remaining in the term (not counting a partial month) divided by the total number of months in the term, plus applicable taxes. All other charges relating to the Shaw services then due and owing will remain due upon the cancellation of this agreement.

## Terms and Conditions

This agreement is non-transferable. All equipment provided by Shaw under this agreement shall remain the property of Shaw and must be returned to Shaw within 30 days of termination or early cancellation of this agreement. In the event of any loss of, damage to, or non-return of such equipment, you hereby authorize Shaw to charge you for replacement and/or repair of the equipment.

Upon the expiry of this agreement, for as long as you are a Shaw TV and Internet customer Shaw will continue to provide you with the rental equipment at a rental cost of \$0.

The Joint Terms of Service set out at [shaw.ca](http://shaw.ca) apply to the provision of all Shaw services. Where the terms contained herein differ from those contained in the Joint Terms of Service, the terms of this agreement shall prevail.

## Charges & Payment

Your combination of plans, add-ons, channels, rental equipment and other services is highly customizable and a different monthly fee will apply depending on your selection and any applicable promotional discounts. However, should you choose to reduce your service level during the term to the minimum service level, the monthly fee payable will be the then current retail price of Personal TV and Internet 15 (or equivalent services), not to exceed \$130 per month plus applicable taxes. Please visit [myaccount.shaw.ca](http://myaccount.shaw.ca) for more information on your current Shaw services. Fees and charges associated with your Shaw services may change from time to time in accordance with our Joint Terms of Service, including in connection with normal rate increases applicable to all Shaw customers. If you have chosen a ValuePlan with a price guarantee on base services, the terms of your price guarantee can be found at [shaw.ca/priceguarantee](http://shaw.ca/priceguarantee). You will be billed monthly for both your Shaw services and any applicable equipment. Charges will appear on your monthly invoice. Amounts owing after the monthly due date are subject to a late payment interest charge calculated on the outstanding amount at 2% per month (26.8% per year) until paid in full. Payments terms are included in our Joint Terms of Service set out at [shaw.ca](http://shaw.ca).

## Buyer's Right to Cancel

You may cancel this agreement from the day you enter into the agreement until 10 days after you receive a copy of the agreement. You do not need a reason to cancel.

If you do not receive the goods or services within 30 days of the date stated in the agreement, you may cancel this agreement within one year of the agreement date. You lose that right if you accept delivery after the 30 days. There are other grounds for extended cancellation. For more information, you may contact your provincial/territorial consumer affairs office. If you cancel this agreement, Shaw has 15 days to refund your money and any trade-in, or the cash value of the trade-in. You must then return the goods. To cancel, you must give notice of cancellation at the address in this agreement. You must give notice of cancellation by a method that will allow you to prove that you gave notice, including registered mail, fax or by personal delivery. If you send the notice of cancellation by mail, facsimile or electronic mail, it doesn't matter if Shaw receives the notice within the required period as long as you sent it within the required period.

I have read and understand the terms set out in this agreement and agree to comply with them.